HELPING YOUR CHILD MANAGE ONLINE SCAMS

What are online scams?

Scams are attempts to trick someone to steal money or private information.

Some features of online scams:
- ☐ Spelling errors
- ☐ Attachments or links within emails for user to "open" or "click"
- ☐ False alerts that the user's account is in trouble
- ☐ User needs to verify personal information
- ☐ Deal offered seems too good to be true and there's an urgency for the user to respond
- ☐ Deal claims to be endorsed by celebrity, expert, or authority figure

What online practices can your child adopt to avoid being scammed?

- ✓ Beware of strangers online and avoid engaging or meeting them
- ✓ Verify the information provided with multiple sources if suspicious of any offer online
- ✓ Avoid revealing personal information online
- ✓ Block suspicious individuals
- ✓ Do not open "pop-up" advertisements or messages
- ✓ Think twice before making online transactions
- ✓ Seek help from a trusted adult when in doubt

What if your child is scammed?

- ✓ Stay calm and listen to your child to understand the situation
- ✓ Be supportive and give your child the necessary social and emotional support
- ✓ Contact the police immediately
- ✓ Report the scam to the site administrator or webmaster

Monitor your child's online usage and set safety rules

Promote and role model safe and responsible behaviour online and offline

Educate your child on online safety practices to avoid being scammed

Maintain good communication with your child

Where to find more information on recognising and handling online scams?

MOE Cyber Wellness Portal
MOE's Cyber Wellness Portal has useful tips, strategies and resources on various cyber issues. You can also access it through "The ICT Connection" mobile app.
ictconnection.moe.edu.sg/cyber-wellness

Scam Alert!
A website on trending scams in Singapore, containing news stories and other resources, hosted by the National Crime Prevention Council.
scamalert.sg

Cyber Security
Check out cyber security tips from the Media Literacy Council's Online Safety webpages.
medialiteracycouncil.sg/online-safety

Cyber Security Activity Book
The Gosafeonline website contains resources on cybercrime and cyber security, including a Cyber Safety activity book for children.
csa.gov.sg/gosafeonline

S.U.R.E.
Check out the S.U.R.E. website, hosted by the National Library Board which contains resources on information literacy.
nlb.gov.sg/sure

Ministry of Education
SINGAPORE

CYBER WELLNESS
Responsible Digital Learners